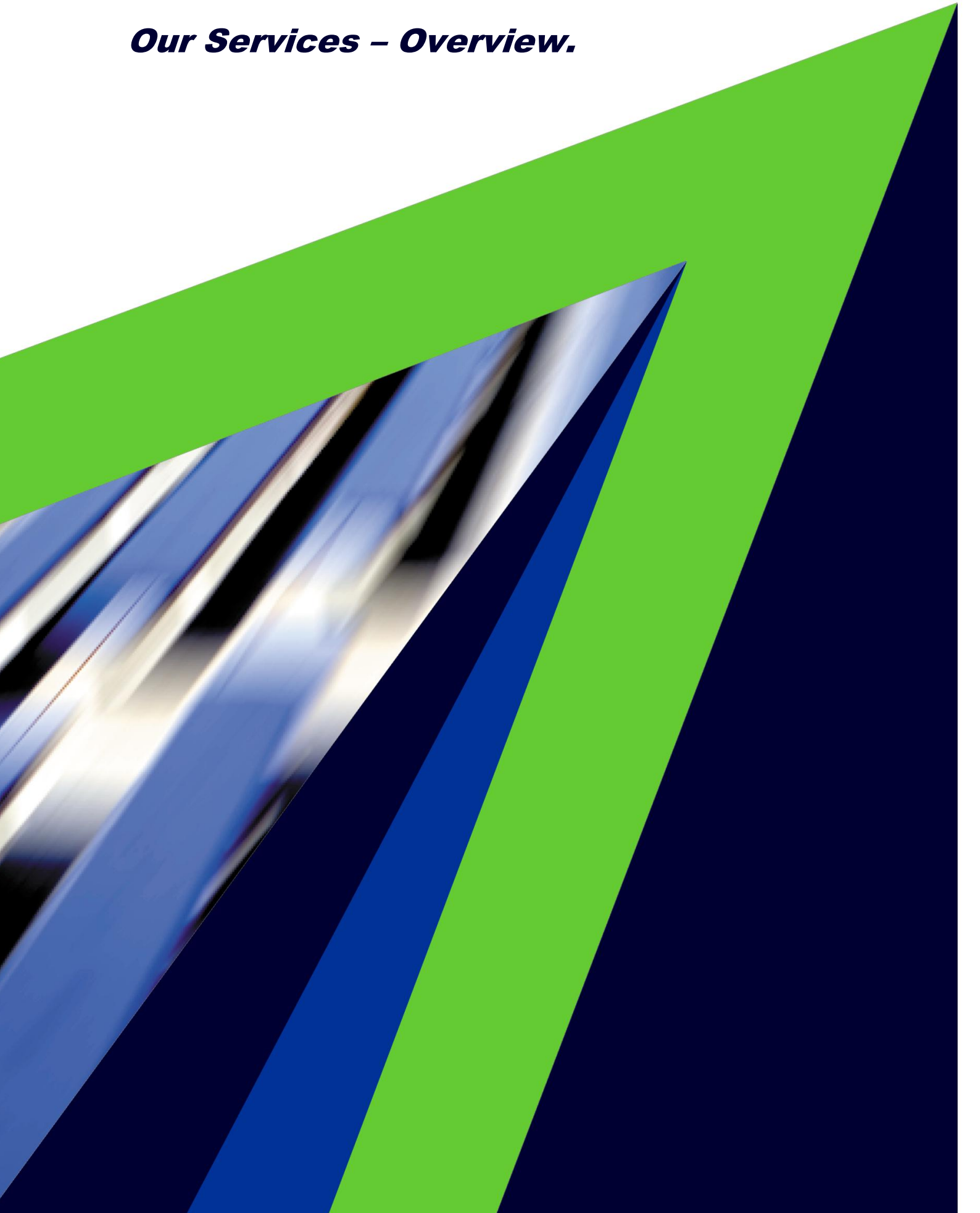




Our Services – Overview.



> 1eEurope's Mission

1eEurope (Switzerland) AG is a premier provider of quality services dedicated to leveraging information as a key competitive factor. We help our customers to deploy leading-edge information technology cost-effectively and in a targeted manner, to reduce costs, increase productivity and sales as well as strengthen customer relationships. We do not offer technology for technology's sake but rather as a mission-critical means to a specific end. Our strengths are our holistic approach, interdisciplinary expertise, and uncompromising business-oriented thinking.

Thanks to our business and technical consulting skills, flexibility, fun at work and soft skills we are able to create decisive competitive advantage for our customers.

> Services for Enhanced Benefit to the Customer

Being on the market for more than 15 years, we provide qualified services in the conceptual planning, design and implementation of challenging Business and Government solutions. We provide an all-in-one service package covering all project phases from consulting and conceptual design to turnkey realization and operation. In doing so, we have access to an outstanding competence network within Europe with a proven track record.

Thanks to many years of service to our customers in a wide variety of industries and of various sizes, to various units and departments within these companies and organizations, we are thoroughly familiar not only with technical but also with Change Management challenges. This enables us to work in cooperation with our customers as a consultant and partner to find cost-effective solutions specifically targeted to their requirements.

> Consulting: eBusiness or No Business — The Choice Is Yours

No organization can afford to neglect the enormous potential offered by online collaboration platforms and digital value chains. Our qualified consultants assist you in developing your e-strategy — with workshops, market research, monitoring the competition, and drafting strategic decision-making materials and plans. Within 1eEurope our business-oriented consultants have access to the comprehensive resources and synergies provided by the 1eEurope Team, a team with outstanding technological know-how, in-depth knowledge of market leader products and broad experience of the day-to-day application reality of our international customers.



1eEurope (Switzerland) AG
Located in Thalwil-Zurich on Lake
Zurich

> *Visioning / Plan / Build / Stabilize / Deploy:*

Custom-made Solutions and Implementation/Integration of Standard Products

Preventive and in-process quality assurance measures such as selecting the right tools for the job, the Microsoft Solution Framework (MSF) methodology and project status reviews all support our experienced developers and implementers in achieving the project objectives. For our projects we mainly use Microsoft system platforms, products and development tools. Depending on the project and the preference of our customers, our developers work on site (co-sourcing) or at our corporate sites in Thalwil near Zurich and in Basel.

Our project realization services cover:

- > Project management, serving as general contractor if desired
- > Implementation of challenging custom specific Business-to-Business (B2B), Business-to-Employee (B2E) and Business-to-Consumer (B2C) applications and web-sites based on MOSS2007 (Microsoft Office Server System)
- > Deployment of standard software products of leading vendors like Microsoft, Coveo, Sourcecode (K2) and others
- > Implementation of 1eEurope products RIS and 1ePCC
- > Integration of Web applications with other applications and data sources
- > Co-sourcing: 1eEurope developers on site, with access to the entire knowledge of 1eEurope: Module libraries, methods, knowledge management system, quality assurance
- > Off-shoring: 1eEurope developers in our off-shore development center
- > Know-how transfer, instruction and training tailored to specific customer requirements
- > Troubleshooting in critical project phases of customers' own projects

> *1eEurope Operation Support:*

Infrastructure and Support Services

Our Operation Support unit provides the infrastructure and system software for your projects, deploying them in close collaboration with the rest of the project team. In order to effectively cover the entire life cycle of business and collaboration applications, this unit is also responsible for training and support throughout the service life of your applications, regardless of whether operation takes place on your premises, our premises, or in a hosting center. Our Operation Support Services cover:

- > Conceptual design of reliable, secure applications (MOSS-servers, SQL-Servers, firewalls, MS Exchange, backup/archiving, load balancing, etc.)
- > Installation of system platforms (hardware, operating system, tools), know-how transfer to your team of specialists
- > Operation of infrastructure for hosting of custom specific business and collaboration applications
- > Outsourcing of maintenance (publishing, application and life cycle support)
- > Conceptual design and implementation (organization/installation/training) of your internal infrastructure and organization for Web publishing
- > 2nd + 3rd level application and infrastructure support
- > Co-sourcing of system administration

> Partnerships with Vendors

Apart from deploying 1eEurope's own development services and products for your projects, we focus on implementing quality cutting-edge products of established industry leaders like Microsoft, Coveo, Sourcecode, DSP and Compuware. These products enable the customer to benefit from substantial advantages like improved time to market, consistent quality and release capability.

> 1eEurope Products and Toolkits

1ePCC is a methodology to configure and control project scope & costs during sales and execution scheduled by project planning. **1ePCC** consists of a project language to ensure information flow, business process phases with defined inputs / outputs and a broad .NET based web-solution to enhance efficiency.

RIS is an Information Management Solutions for Parliaments, covering all information workflow within the parliament as well as the information requirements of the public thanks to fully automated Internet publication.

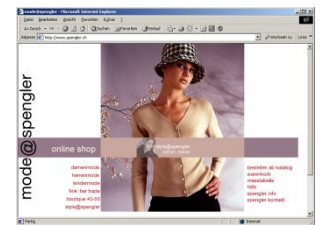
In addition to these products, we have developed frameworks and toolkits which enable us to deploy custom-engineered solutions using prefabricated modules. This results in highly cost-effective reliable custom solutions, delivered in time.

> 1eEurope Facts:

Name	1eEurope Switzerland
Year founded	1990
Headquarters	Thalwil-Zürich
Investors	100% Management
CEO	Stefan-Essi Fischer
Locations	Thalwil/Zürich, Baden/Wettingen Basel
Workforce	45

> Client Portfolio — Each Client a Reference Client

- > Alstom
- > ABB
- > BWSC - Burgmeister & Wain Scandinavian Contractor
- > Bank Julius Bär
- > Credit Suisse
- > ETH Zürich
- > F. Hoffmann - La Roche AG
- > FMI Friedrich Miescher Institut
- > Genossenschaft Migros Basel
- > Grant Thornton Revinova
- > Kuoni Ltd.
- > Kanton Bern
- > Kanton Zürich
- > Limmatdruck AG
- > Manor AG
- > Mettler Toledo AG
- > Migros Genossenschaftsbund
- > Mövenpick Holding
- > Novartis
- > Pädagogische Hochschule Zürich
- > Quadrant AG
- > Stadt Adliswil
- > Stadt St. Gallen
- > Stadt Zürich
- > Syngenta Crop Protection
- > Thomson Legal & Regulatory
- > UBS
- > Vodafone
- > Valora AG
- > Zürcher Theater Spektakel



Need more information? Please contact us: contact@1eEurope.ch